

UnlockIAS

www.unlockias.in

UPSC CSE MAINS

Previous Year Questions

Governance, Transparency & e-Governance — GS-II

Previous Year Questions (verbatim, official syllabus)

15 Questions

Year range: 2013–2025

Verbatim from official UPSC papers

"Master Mains with PYQs — consistency is key"

— Neil Sir, Founder, UnlockIAS

UnlockIAS Test Series 2026

30+ Full-Length Prelims Tests • AI-Powered Analytics

Detailed Solutions • Performance Tracking

www.unlockias.in/test_series

Table of Contents

15 Questions across 3 Sections

1. Governance, transparency and accountability	5Q
2. e-governance — applications, models, successes, li...	7Q
3. Citizens charters and institutional measures	3Q

Governance, transparency and accountability

2016 GS-II 12.5M · 150W

Q4. In the integrity index of Transparency International, India stands very low. Discuss briefly the legal, political, economic, social and cultural factors that have caused the decline of public morality in India.

2016 GS-II 12.5M · 150W

Q10. Has the Indian governmental system responded adequately to the demands of Liberalization, Privatization, and Globalization started in 1991? What can the government do to be responsive to this important change?

2016 GS-II 12.5M · 250W

Q15. "Effectiveness of the government system at various levels and people's participation in the governance system are inter-dependent." Discuss their relationship in the context of India.

2015 GS-II 12.5M · 250W

Q15. In the light of the Satyam Scandal (2009), discuss the changes brought in corporate governance to ensure transparency and accountability.

2013 GS-II 10M · 200W

Q13. Electronic cash transfer system for the welfare schemes is an ambitious project to minimize corruption, eliminate wastage and facilitate reforms. Comment.

e-governance — applications, models, successes, limitations, potential

2025 GS-II 10M · 250W

Q16. e-governance projects have a built-in bias towards technology and back-end integration than user-centric designs. Examine.

2024 GS-II 15M · 250W

Q15. e-governance is not just about the routine application of digital technology in service delivery process. It is as much about multifarious interactions for ensuring transparency and accountability. In this context evaluate the role of the 'Interactive Service Model' of e-governance.

2023 GS-II 10M · 250W

Q13. E-governance, as a critical tool of governance, has ushered in effectiveness, transparency, and accountability in governments. What inadequacies hamper the enhancement of these features?

2021 GS-II 15M · 250W

Q18. Has digital illiteracy, particularly in rural areas, coupled with lack of Information and Communication Technology (ICT) accessibility hindered socio-economic development? Examine with justification.

2020 GS-II 10M · 250W

Q15. "The emergence of Fourth Industrial Revolution (Digital Revolution) has initiated e-Governance as an integral part of government." Discuss.

2019 GS-II 10M · 250W

Q15. Implementation of Information and Communication Technology (ICT) based projects/programmes usually suffers in terms of certain vital factors. Identify these factors, and suggest measures for their effective implementation.

2018 GS-II 10M · 250W

Q14. e-Governance is not only about utilization of the power of new technology, but also much about critical importance of the 'use value' of information. Explain.

Citizens charters and institutional measures

2024 GS-II 15M · 250W

Q14. The Citizens' charter has been a landmark initiative in ensuring citizen-centric administration. But it is yet to reach its full potential. Identify the factors hindering the realisation of its promise and suggest measures to overcome them.

2018 GS-II 15M · 250W

Q15. The Citizens' Charter is an ideal instrument of organizational transparency and accountability, but it has its own limitations. Identify the limitations and suggest measures for greater effectiveness of the Citizens' Charter.

2013 GS-II 10M · 200W

Q16. Though Citizens' charters have been formulated by many public service delivery organizations, there is no corresponding improvement in the level of citizens' satisfaction and quality of services being provided. Analyse.

Boost Your UPSC Prep

Join UnlockIAS Test Series 2026 for comprehensive
prelims practice with AI-powered analytics.

www.unlockias.in/test_series